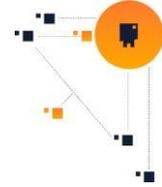




# Everwell

## Dev Ops Engineer

Bangalore, India



Everwell innovates, designs, builds, and deploys user-centric technology for healthcare programs across the world. From new ideas in patient health management, to integrating and building best-in-class tools inside a unified global platform, we tackle critical, challenging, real-world problems in health and engineering innovation.

We started with an idea called [99DOTS](#), a low-cost solution to tackle the challenge of adherence to medication. Over time we have expanded to support a broad patient management ecosystem (spanning mobile, web, SMS, IVR etc.) – called the [Everwell Hub](#) – which supports a wide variety of things related to health care management (including various adherence technologies like 99DOTS, pill boxes; end to end patient and staff management; engagement features; country specific needs like Direct Benefit Transfers to stakeholders etc.).

About our work:

- The [Everwell Hub](#) platform is used for health program management for the entire TB program of India – over 8 million patients per year from over 4,50,000 health care facilities
- Leveraging the [Everwell Hub](#) platform, we have been deploying [99DOTS](#) (and other adherence technologies) across the world – starting from India (>130,000 patients already) and spreading across the world (8 other countries beyond India as of now).
- The platform forms the backbone of various large-scale TB initiatives in India. For instance, Direct Benefit Transfer schemes in India (targeting a distribution of ~ 600 crore INR / 85 million USD per year directly to patients and staff) are being launched on this platform.
- The platform supports a wide variety of modalities to allow the greatest impact for staff and patients alike – these are offered using mobile applications, web dashboards, SMS/IVR solutions for non-internet enabled usage, rich analytics and reports, and many more. All of these are designed, built, customized, and maintained by our engineering team.

## Our Team

Our work has been recognized and praised by [Bill Gates](#) and [Satya Nadella](#) as some of the most innovative technology work for social good. As a spin-out company from [Microsoft Research India](#), Everwell's diverse team comes from Harvard, MIT, Cambridge, BITS, and IIIT with a history of collaborations developing innovative technology. We pride ourselves on focusing on users first, thinking from the user perspective given the spectrum of technology access and acceptability for patients – born out of research, we rigorously evaluate and measure as we develop. Everwell fosters a culture of continual learning and development, a collaborative and exciting office environment, personal ownership of projects and career growth, flexible work schedules, and always promotes team members to have a fulfilling life outside of work.

## The role

We are looking to expand our team with people that are passionate about our mission, professional

experience and want to grow alongside us! We have a growing team of 30 members and are actively hiring in engineering, project management, business development, and operations. We are looking for someone to lead our internal HR and drive recruitment efforts.

## Responsibilities

- ✓ Develop, support, and improve tools for continuous integration, automated testing, and release management with metrics-based support.
- ✓ Implementing an overall integration plan for patches, automated backup, recovery procedures and releases support for customisations across all the different country wise deployments of Everwell.
- ✓ Strong knowledge of networks, compute, cloud, virtualization, network infrastructure, telecom networks, circuits, datacentre technologies and best practices.
- ✓ Work with the Everwell technical team across the country and contribute towards recruitment and team growth.
- ✓ Manage your own workflow and priorities based on departmental and organizational priorities.  
Complete work with minimal supervision.
- ✓ Build tools to reduce occurrences of errors and improve customer experience.

## Required Skills

Minimum

- ✓ 3+ years' experience of relevant work in Cloud / Infrastructure, Automation and Systems
- ✓ Good experience in Ansible or PowerShell
- ✓ Solid experience in source control management tools such as Git, Subversion etc.
- ✓ Good experience in designing and implementing Continuous Integration pipelines using Jenkins, Travis CI, Concourse
- ✓ Good experience in Configuration management tools such as Ansible, Puppet or Chef.
- ✓ Good understanding of monitoring tools such as ElasticSearch, Logstash and Kibana, ELK
- ✓ Good understanding of any cloud platforms like AWS, Azure, GCP, PCF
- ✓ Experience in Kubernetes and Docker.

Beneficial but not required

- ✓ Comfort in multiple languages for interacting within teams
- ✓ Basic understanding of technology and/or the healthcare space for helping identify candidates

## Compensation

Commensurate with experience and extremely competitive to the market.

## How to Apply

Email [careers@everwell.org](mailto:careers@everwell.org) with an English version of your CV, subject line: Sr. Devops Engineer application