



Role: Associate Product Manager

Location: *Bangalore, India*

Everwell innovates, designs, builds and deploys user-centric technology for healthcare programs across the world. From new ideas in patient health management, to integrating and building best-in-class tools inside a unified global platform, we tackle critical, challenging, real-world problems in health and engineering innovation.

We started with an idea called [99DOTS](#), a low-cost solution to tackle the challenge of adherence to medication. Over time we have expanded to support a broad patient management ecosystem (spanning mobile, web, SMS, IVR etc.) – called the [Everwell Hub](#).

- The [Everwell Hub](#) is a state of the art, open-source patient management platform optimized for large scale health programs.
- It supports a wide variety of things related to health care management (including various adherence technologies like 99DOTS, pill boxes; end to end patient and staff management; engagement features; country specific needs like Direct Benefit Transfers to stakeholders etc.).

The platform is available in two offerings -

- Software as a Service (SaaS) model for small deployments
 - This deployment supports pilots in 13 countries across the globe.
 - It supports 3 adherence technologies - 99DOTS, electronic pillboxes and Video Observed Therapy.
- Custom Platform as a Service (PaaS) deployments for large deployments
 - An example of this is www.nikshay.in which is the national ICT system for all TB management for India (>10 million patients across public and private sector; > 0.5 million facilities)
 - Direct Benefit Transfer schemes in India (targeting a distribution of ~ 600 crore INR / 85 million USD per year directly to patients and staff) are also launched on this platform.

Our team

Our work has been recognized and praised by [Bill Gates](#) and [Satya Nadella](#) as some of the most innovative technology work for social good. As a spin-out company from [Microsoft Research India](#), Everwell's diverse team comes from Harvard, MIT, Cambridge, BITS, IIIT and other strong institutes and companies with a history of collaborations developing innovative technology. We pride ourselves on focusing on users first, thinking from the user perspective given the spectrum of technology access and acceptability for patients – born out of research, we rigorously evaluate and measure as we develop. Everwell fosters a culture of continual learning and development, a collaborative and exciting office environment, personal ownership of projects and career growth, flexible work schedules, and always



promotes team members to have a fulfilling life outside of work.

Roles and Responsibilities

We are looking for an Associate Product Manager who will help support the tasks according to the overall product strategy at Everwell.

The role will include the following responsibilities:

- Generate new product ideas, enhancements to an existing product by collating requests from both internal stakeholders and customers.
- Conduct user interviews and data-based evaluations of different designs, build wireframes and mockups, develop product requirements documents and specifications
- Collaborate closely with Engineering, Design, Operations and Growth teams on the development, QA, and release of products.
- Create and maintain relevant product documentation for various internal customers.
- Help evangelize product quality and training internally, and ensure overall product quality across our work at Everwell
- Survey competitive product landscape and compare with our roadmap for more effective decision making on roadmap
- Continuously engage with stakeholders to refine product requirements balancing excellence in both our commitments as well as excellence in products and engineering

Qualifications

- Bachelor or master's degree in a related field
- 0-2 years in product role (experience in healthcare a plus)
- Strong understanding of Features and technologies that impact customers
- Previous experience of working in a B2B environment is a Plus
- Excellent written and oral skills
- Demonstrated ability to work as part of a broader team supporting product work, and ability to work independently (prior work in a product company or startup in a product role a plus)
- Deep understanding of user problems and empathy for the end users
- Knowledge of basic statistical and analytical concepts

Compensation

Commensurate with experience and extremely competitive to the market.

How to Apply

Email careers@everwell.org with an English version of your CV, subject line: Associate Product Manager application