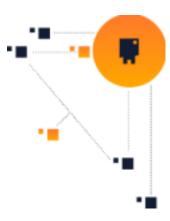


# Role: Associate Product Manager

Location: Bangalore, India

Everwell innovates, designs, builds and deploys user-centric technology for healthcare programs across the world. From new ideas in patient health management, to integrating and building best-in-class tools inside a unified global platform, we tackle critical, challenging, real-world problems in health and engineering innovation.



We started with an idea called <u>99DOTS</u>, a low-cost solution to tackle the challenge of adherence to medication. Over time we have expanded to support a broad patient management ecosystem (spanning mobile, web, SMS, IVR etc.) – called the <u>Everwell Hub.</u>

- The <u>Everwell Hub</u> is a state of the art, open-source patient management platform optimized for large scale health programs.
- It supports a wide variety of things related to health care management (including various adherence technologies like 99DOTS, pill boxes; end to end patient and staff management; engagement features; country specific needs like Direct Benefit Transfers to stakeholders etc.).

The platform is available in two offerings -

- Software as a Service (SaaS) model for small deployments
  - o This deployment supports pilots in 13 countries across the globe.
  - It supports 3 adherence technologies 99DOTS, electronic pillboxes and Video Observed Therapy.
- Custom Platform as a Service (PaaS) deployments for large deployments
  - An example of this is <u>www.nikshay.in</u> which is the national ICT system for all TB management for India (>10 million patients across public and private sector; > 0.5 million facilities)
    - Direct Benefit Transfer schemes in India (targeting a distribution of ~ 600 crore INR / 85 million USD per year directly to patients and staff) are also launched on this platform.

#### Our team

Our work has been recognized and praised by <u>Bill Gates</u> and <u>Satya Nadella</u> as some of the most innovative technology work for social good. As a spin-out company from <u>Microsoft Research India</u>, Everwell's diverse team comes from Harvard, MIT, Cambridge, BITS, IIIT and other strong institutes and companies with a history of collaborations developing innovative technology. We pride ourselves on focusing on users first, thinking from the user perspective given the spectrum of technology access and acceptability for patients – born out of research, we rigorously evaluate and measure as we develop. Everwell fosters a culture of continual learning and development, a collaborative and exciting office environment, personal ownership of projects and career growth, flexible work schedules, and always

promotes team members to have a fulfilling life outside of work.

# **Roles and Responsibilities**

We are looking for an Associate Product Manager who will help support the tasks according to the overall product strategy at Everwell.

The role will include the following responsibilities:

- Generate new product ideas, enhancements to an existing product by collating requests from both internal stakeholders and customers.
- Conduct user interviews and data-based evaluations of different designs, build wireframes and mockups, develop product requirements documents and specifications
- Collaborate closely with Engineering, Design, Operations and Growth teams on the development, QA, and release of products.
- Create and maintain relevant product documentation for various internal customers.
- Help evangelize product quality and training internally, and ensure overall product quality across our work at Everwell
- Survey competitive product landscape and compare with our roadmap for more effective decision making on roadmap
- Continuously engage with stakeholders to refine product requirements balancing excellence in both our commitments as well as excellence in products and engineering

### Qualifications

- Bachelor or master's degree in a related field
- 0-2 years in product role (experience in healthcare a plus)
- Strong understanding of Features and technologies that impact customers
- Previous experience of working in a B2B environment is a Plus
- Excellent written and oral skills
- Demonstrated ability to work as part of a broader team supporting product work, and ability to work independently (prior work in a product company or startup in a product role a plus)
- Deep understanding of user problems and empathy for the end users
- Knowledge of basic statistical and analytical concepts

# Compensation

Commensurate with experience and extremely competitive to the market.

## **How to Apply**

Email <u>careers@everwell.org</u> with an English version of your CV, subject line: Associate Product Manager application